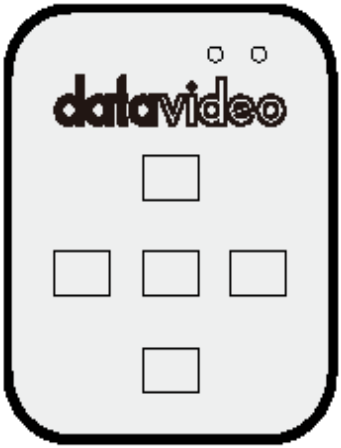
datavideo



BLUETOOTH TELEPROMPTER REMOTE CONTROL

FOR USE WITH DATAVIDEO TELEPROMPTER KITS TP-650, TP-600, TP-500, TP-300 AND TP-100

WR-500

Instruction manual

www.datavideo.com

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Disclaimer of Product and Services

The information offered in this instruction manual is intended as a guide only. At all times, Datavideo Technologies will try to give correct, complete and suitable information. However, Datavideo Technologies cannot exclude that some information in this manual, from time to time, may not be correct or may be incomplete. This manual may contain typing errors, omissions or incorrect information. Datavideo Technologies always recommend that you double check the information in this document for accuracy before making any purchase decision or using the product. Datavideo Technologies is not responsible for any omissions or errors, or for any subsequent loss or damage caused by using the information contained within this manual. Further advice on the content of this manual or on the product can be obtained by contacting your local Datavideo Office or dealer.

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

Warnings and Precautions

1. Read all of these warnings and save them for later reference.
2. Follow all warnings and instructions marked on this unit.
3. Unplug this unit from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this unit in or near water.
5. Do not place this unit on an unstable cart, stand, or table. The unit may fall, causing serious damage.
6. Slots and openings on the cabinet top, back, and bottom are provided for ventilation. To ensure safe and reliable operation of this unit, and to protect it from overheating, do not block or cover these openings. Do not place this unit on a bed, sofa, rug, or similar surface, as the ventilation openings on the bottom of the cabinet will be blocked. This unit should never be placed near or over a heat register or radiator. This unit should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should only be operated from the type of power source indicated on the marking label of the AC adapter. If you are not sure of the type of power available, consult your Datavideo dealer or your local power company.
8. Do not allow anything to rest on the power cord. Do not locate this unit where the power cord will be walked on, rolled over, or otherwise stressed.
9. If an extension cord must be used with this unit, make sure that the total of the ampere ratings on the products plugged into the extension cord do not exceed the extension cord's rating.
10. Make sure that the total amperes of all the units that are plugged into a single wall outlet do not exceed 15 amperes.
11. Never push objects of any kind into this unit through the cabinet ventilation slots, as they may touch dangerous voltage points or short out parts that could result in risk of fire or electric shock. Never spill liquid of any kind onto or into this unit.
12. Except as specifically explained elsewhere in this manual, do not attempt to service this product yourself. Opening or removing covers that are marked "Do Not Remove" may expose you to dangerous voltage points or other risks, and will void your warranty. Refer all service issues to qualified service personnel.

13. Unplug this product from the wall outlet and refer to qualified service personnel under the following conditions:
    a. When the power cord is damaged or frayed;
    b. When liquid has spilled into the unit;
    c. When the product has been exposed to rain or water;
    d. When the product does not operate normally under normal operating conditions. Adjust only those controls that are covered by the operating instructions in this manual; improper adjustment of other controls may result in damage to the unit and may often require extensive work by a qualified technician to restore the unit to normal operation;
    e. When the product has been dropped or the cabinet has been damaged;
    f. When the product exhibits a distinct change in performance, indicating a need for service.

Warranty

Standard Warranty

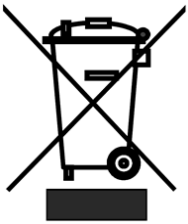
- Datavideo equipment are guaranteed against any manufacturing defects for one year from the date of purchase.
- The original purchase invoice or other documentary evidence should be supplied at the time of any request for repair under warranty.
- The product warranty period begins on the purchase date. If the purchase date is unknown, the product warranty period begins on the thirtieth day after shipment from a Datavideo office.
- Damage caused by accident, misuse, unauthorized repairs, sand, grit or water is not covered under warranty.
- Viruses and malware infections on the computer systems are not covered under warranty.
- Any errors that are caused by unauthorized third-party software installations, which are not required by our computer systems, are not covered under warranty.
- All mail or transportation costs including insurance are at the expense of the owner.
- All other claims of any nature are not covered.
- Cables and batteries are not covered under warranty.
- Warranty only valid in the country or region of purchase.
- Your statutory rights are not affected.

Three Year Warranty

- All Datavideo products purchased after July 1st, 2017 are qualified for a free two years extension to the standard warranty, providing the product is registered with Datavideo within 30 days of purchase.

- Certain parts with limited lifetime expectancy such as LCD panels, DVD drives, Hard Drive, Solid State Drive, SD Card, USB Thumb Drive, Lighting, Camera module, PCIe Card are covered for 1 year.
- The three-year warranty must be registered on Datavideo's official website or with your local Datavideo office or one of its authorized distributors within 30 days of purchase.

Disposal



For EU Customers only - WEEE Marking

This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

CE Marking is the symbol as shown on the left of this page. The letters "**CE**" are the abbreviation of French phrase "Conformité Européene" which literally means "European Conformity". The term initially used was "EC Mark" and it was officially replaced by "CE Marking" in the Directive 93/68/EEC in 1993. "CE Marking" is now used in all EU official documents.

First use – Remote starts in Wired Mode

When first removed from the retail package the WR-500 remote is already in **wired mode**. When a button is pressed a **RED LED** will flash. The WR-500 can be switched to Bluetooth mode if required.

In wired mode, the remote needs to be physically cabled to the tablet it is controlling. A four pole jack to jack plug cable is provided with this remote.

One end of the cable fits into the tablet's headset socket. The other end plugs into the jack socket on the WR-500 remote.

NOTE: When using this remote in wired mode the **DV Prompter Plus app** should also be set to **Wired – WR-500** *in the* ***Remote menu option.***

Bluetooth Mode – Pairing to your tablet device

Switch the ***Bluetooth*** function ***ON*** within the ***tablet device settings***.

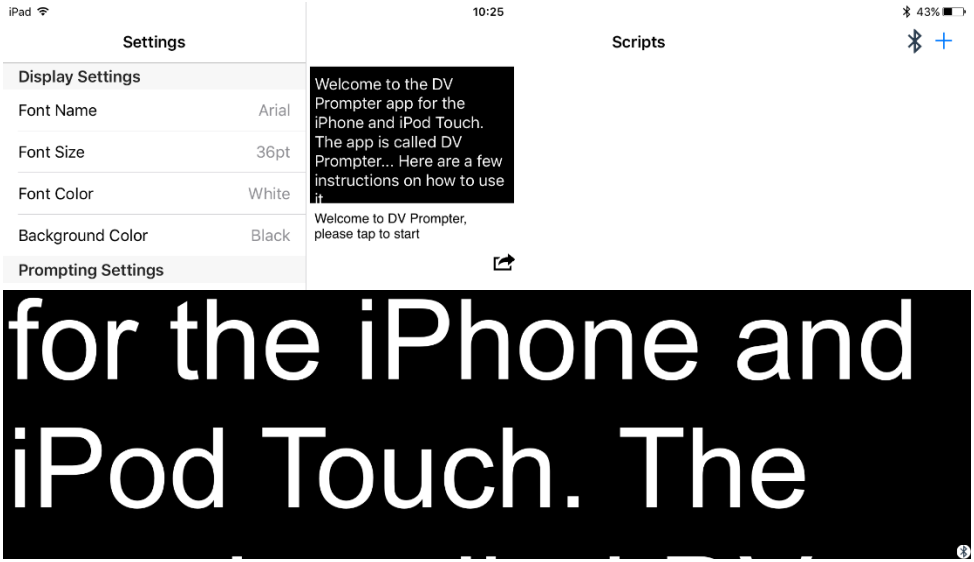
Open the DV Prompter Plus app on the same tablet device and choose ***Bluetooth – WR-500*** in the ***Remote Control menu***.

Select and start the required script within the DV Prompter Plus app.

To switch the remote into Bluetooth pairing mode press and hold the centre Play / Pause button for 3 to 4 seconds.

The **GREEN LED** will now blink on off repeatedly to indicate it is ready to pair with a Bluetooth device.

Once paired a Bluetooth icon will be shown in the top right hand corner of the main app screen and bottom right corner of the script.



Note: The remote will sleep after 5 minutes of inactivity to save battery life. Press the play/pause button to wake the remote and it will automatically try to re-pair with the tablet previously used.

Overview

This WR-500 remote control is designed to be used with Datavideo's teleprompter products, DV Promoter Plus. DV Prompter Plus app is FREE downloads from the Apple app store for iOS devices and also from Google Play for Android devices. A separate manual is provided for the DV Prompter Plus app. For further details please visit our website www.datavideo.com

Connections and Controls

Button	Whilst scrolling text	Whilst text paused
+	**Speed up text scroll**	**Next Break Marker**
—	**Slow down text scroll**	**Previous Break Marker**
▷II	**Pause text**	**Play text**
≪	**Reduce font size**	**Load previous script**
≫	**Increase font size**	**Load next script**

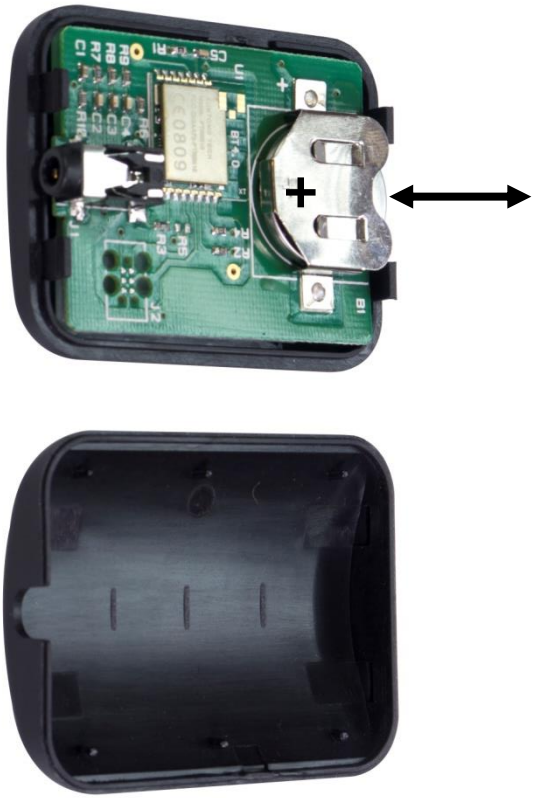
Jack plug socket for wired mode operation & lanyard necklace.

Lanyard necklace fitted to jack socket

LED indicators
RED LED = Wired mode
GREEN LED = Bluetooth 4

How to replace the internal CR2032 battery

A CR2032 button battery is fitted inside this remote. The original battery supplied (when new) is expected to last for 3 years under average / normal use.



This button battery can be replaced by the user when it dies. **Please remove the case back carefully** to avoid user damage to the PCB or case. Then slide the old battery out.

Please ensure the new button battery is fitted with the positive (+) side of the cell matching the (+) sign on the PCB battery slot.

RESET – return the remote to wired mode

To return the WR-500 remote to wired mode from Bluetooth mode simply **press and hold the Play Pause button until the GREEN LED stops flashing** and becomes a steady GREEN light.

When a **RED** LED is shown on button presses the remote is in wired mode.

Frequently Asked Questions

Q1: Can the remote be used with Apple tablet and smart phone devices?
A1 : Yes, in wired or Bluetooth modes.

Q2: Can I replace the internal CR2032 battery?
A2: Yes, carefully open the remote and locate the battery slot on the PCB.

Q3: Can the remote be used with Android tablet and smart phone devices?
A3: It will work with most Android tablets and some smart phones. Check first if your device supports HID drivers or Bluetooth keyboards. If using wired mode check the mini jack socket supports microphone input.

Q4: How do I switch the unit off?
A4: The device will automatically turn off after 30mins of being left idle.

Q5: Where can I find instructions for the free DV Prompter Plus App?
A5: Separate PDF manuals are available for download from our website www.datavideo.com

Q6: Will this remote work with other apps?
A6: The remote is designed for use with Datavideo products only. It may have limited or no compatibility in other, third party, applications.

Service & Support

It is our goal to make your products ownership a satisfying experience. Our supporting staff is available to assist you in setting up and operating your system. Please refer to our web site www.datavideo.com for answers to common questions, support requests or contact your local office below.

Please visit our website for latest manual update.
https://www.datavideo.com/product/WR-500

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